



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

Provider: APEX CE SOLUTION
Contact Name: Remo Portelli
eMail Address: info@apexces.com
Phone: (800) 769-8996

| Class ID | Class Name | Hours | Expires | Notes |
|----------|---|-------|------------|---------------------------------|
| 02871 | Creative Marketing Ideas for Funeral Homes | 1 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 02881 | Funeral Service Ethics | 2 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 02891 | Telephone Inquiry Manual for Funeral Homes | 2 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 02901 | Understanding HIV/AIDS | 2 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 02911 | Working with Difficult People in Conflict | 3 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 02921 | Sexual Harassment in the Workplace | 3 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 02931 | FTC Funeral Rule | 4 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 02941 | OSHA Essentials | 4 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 02951 | Infant Embalming Techniques | 3 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 02961 | Funeral Rituals & Mental Health | 3 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 13-0002 | Green Burial 101 | 2 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 13-0003 | The Funeral Director & Organ and Tissue Donation | 2 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 13-0004 | Restoration of a Tissue Donor | 3 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 13-0005 | Understanding Grief | 3 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 2014-3 | A Brief History of Burial & Preservation Practices | 1 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 2016-1 | After Suicide: How to Support Survivors of the Loss | 2 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 2016-2 | Preneed Planning: What Every FD Needs to Know | 4 | 12/31/2021 | www.apexces.com 800-769-8996 |
| 2016-3 | Are You Stressed? Signs & Solutions | 4 | 12/31/2021 | www.apexces.com 800-769-8996 |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

Provider: Cremation Association of North America (CANA)

Contact Name: Jennifer Head

eMail Address: info@cremationassociation.org

Phone: (312) 245-1077

| Class ID | Class Name | Hours | Expires | Notes |
|----------|---|-------|------------|--|
| 2018-60 | Cremation Arrangement Conference Best Practices | 2 | 12/31/2021 | E-Learning Online Open January 1, 2021- December 31, 2021 |
| 2018-61 | Phone Shoppers: Your Best First Impression | 1 | 12/31/2021 | E-Learning Online Open January 1, 2021 - December 31, 2021 |
| 2018-63 | Cremation & The Environment Online Course | 2 | 12/31/2021 | E-Learning Online Open January 1, 2021- December 31, 2021 |
| 2019-34 | CANA's Crematory Operator Certification Program | 8 | 12/31/2021 | August 11, 2021 - Seattle, WA October 7, 2021 - Albany, NY Fees: Member/Non-Member: \$495/\$595 |
| 2019-35 | CANA's Online Crematory Operator Certification Program | 8 | 12/31/2021 | Online/Continuous Arkansas Licensees a renewal only. First time must be on-site. Fees: Member/Non-Member: \$495/\$595 |

Provider: Education Workers Group

Contact Name: Brian Stefanelli/ Barbara Cardone

eMail Address: admin@funeralcontinuingeducation.com; or barbara@workshopsexpress.com

Phone: (718) 608-6000

| Class ID | Class Name | Hours | Expires | Notes |
|----------|--|-------|------------|---|
| 03101 | Upselling Without Upsetting the Client | 1 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$15.00 |
| 03111 | Understanding Hospice & Palliative Care | 1 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$15.00 |
| 03121 | Modern Funeral Customs | 1 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$15.00 |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|----------|--|---|------------|---|
| 03131 | Limiting Exposure of HIV AIDS | 2 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$18.00 |
| 03141 | Complying with the FTC Funeral Rule | 2 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$18.00 |
| 03151 | Funeral Products & the Environment | 2 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$18.00 |
| 03161 | OSHA Compliance for Funeral Homes | 2 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$18.00 |
| 03171 | Helping Parents Cope with Unexpected Death | 1 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$15.00 |
| 03181 | Ethics, Attitude & Customer Service | 3 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$20.00 |
| 03191 | When Children Die: Guidance for the Final Arrangements | 1 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com Cost: \$15.00 |
| 03201 | Helping Parents Help Children Cope with Death | 1 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com Cost \$15.00 |
| 03211 | Burial with Military Honors- Best Practices | 3 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com Cost \$20.00 |
| 2013-118 | Funeral Ethics and Best Practices | 2 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com Cost \$20.00 |
| 2013-119 | Working with the Cemetery | 2 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$18.00 |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|---------|---|---|------------|--|
| 2014-26 | Perinatal Bereavement and Memorialization | 2 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$18.00 |
| 2014-27 | The Sociology of Death | 2 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$18.00 |
| 2014-28 | Restorative Art and Modern Techniques | 3 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$20.00 |
| 2018-50 | Funeral Home and Heroin Overdose Training | 2 | 12/31/2021 | Sponsored by Education Workers Group and available at www.funeralcontinuingeducation.com \$18.00 |

Provider: Elite Continuing Education
Contact Name: Tracey Foster
eMail Address: office@elitecme.com
Phone: (888) 857-6920

| Class ID | Class Name | Hours | Expires | Notes |
|----------|--|-------|------------|---|
| 2021-1 | Infectious Disease Control for Funeral Directors and Embs. | 4 | 12/31/2021 | Please contact Elite for course material. office@elitecme.com www.elitecme.com or write P O Box 37, Ormond Beach, FL 32175 |
| 2021-2 | Talking with Children About Death | 2 | 12/31/2021 | Please contact Elite for course material. office@elitecme.com www.elitecme.com or write P O Box 37, Ormond Beach, FL 32175 |

Provider: Funeral Service Academy
Contact Name: Steve Priens/Amy Harmon
eMail Address: support@funeralcourse.com
Phone: (888) 909-5908

| Class ID | Class Name | Hours | Expires | Notes |
|----------|--|-------|------------|--|
| 2014-133 | OSHA Compliance Guidance for Funeral Homes | 6 | 12/31/2021 | www.funeralcourse.com or call 888-909-5906 Cost: \$45.00 |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|----------|--|---|------------|--|
| 2014-134 | Complying with the Federal Trade Commission Funeral Rule | 3 | 12/31/2021 | www.funeralcourse.com or call 888-909-6 Cost: \$30.00 |
| 2014-135 | Safety within Funeral Homes | 2 | 12/31/2021 | www.funeralcourse.com or call 888-909-5906 Cost: \$20.00 |
| 2014-138 | Funeral Home Safety Overview | 1 | 12/31/2021 | www.funeralcourse.com or call 888-909-5906 Cost: \$10.00 |
| 2016-74 | Embalming: Diseases & Conditions | 3 | 12/31/2021 | www.funeralcourse.com or call 888-909-5906 Cost: \$20.00 |
| 2016-75 | Embalming: Autopsies and Organ/Tissue Donors | 1 | 12/31/2021 | www.funeralcourse.com or call 888-909-5906 Cost: \$10.00 |
| 2016-76 | Grief and Cultural Competence: The African American Diaspora | 1 | 12/31/2021 | www.funeralcourse.com or call 888-909-5906 Cost: \$10.00 |
| 2016-77 | Grief and Cultural Competence: Hispanic Traditions | 1 | 12/31/2021 | www.funeralcourse.com or call 888-909-5906 Cost: \$10.00 |
| 2016-78 | Grief and Cultural Competence: Jewish Traditions | 1 | 12/31/2021 | www.funeralcourse.com or call 888-909-5906 Cost: \$10.00 |
| 2017-135 | Communicable Disease and Funeral Professionals | 1 | 12/31/2021 | www.funeralcourse.com call 888-909-5906 Cost: \$10 |
| 2017-136 | OSHA Compliance Guidance for Funeral Homes-Part 1 | 3 | 12/31/2021 | www.funeralcourse.com call 888-909-5906 Cost: \$30 |
| 2017-137 | OSHA Compliance Guidance for Funeral Homes-Part 2 | 3 | 12/31/2021 | www.funeralcourse.com call 888-909-5906 Cost: \$30 |
| 2018-204 | Grief Management: An Overview for Funeral Professionals | 3 | 12/31/2021 | www.funeralcourse.com or call 888-909-5906 Cost: \$30.00 |
| 2019-129 | Funeral Service Ethics | 3 | 12/31/2021 | www.funeralcourse.com or call 888-909-5906 Cost: \$20.00 |
| 2019-40 | Today's Funerals: What's New? | 3 | 12/31/2021 | www.funeralcourse.com or call 888-909-5906 Cost: \$20.00 |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|---------|------------------------------------|---|------------|--|
| 2020-40 | Children and Grief | 2 | 12/31/2021 | www.funeralcourse.com or call 888-909-5906 Cost: \$15.00 |
| 2021-3 | Funeral Pre-Planning : An Overview | 2 | 12/31/2021 | www.funeralcourse.com or call 888-909-5906 Cost: \$15.00 |

Provider: InSight Institute
Contact Name: Glenda Stansbury
eMail Address: glenda@insightbooks.com
Phone: (405) 810-9501

| Class ID | Class Name | Hours | Expires | Notes |
|----------|---------------------------------------|-------|------------|---|
| 2021-18 | Certified Funeral Celebrants Training | 17 | 12/31/2021 | Check website for more Information and availability www.InSightBooks.com |

Provider: International Cemetery, Cremation & Funeral Assn (ICCFA)
Contact Name: Natalie Deriu
eMail Address: Natalie Deriu (natalie@iccfa.com)
Phone: (800) 645-7700

| Class ID | Class Name | Hours | Expires | Notes |
|----------|---|-------|------------|---|
| 2021-17 | 2021 ICCFA Virtual Seminar Series: Ceremony and Memorial... | 4 | 12/31/2021 | www.iccfasales.com February 4, 11, 18, and 25, 2021 On-Demand thru 03/25/2021 |
| 2021-4 | 2021 ICCFA Virtual DEAD Talks: Back to Better | 14 | 12/31/2021 | www.iccfasales.com January 11-15, 2021 On-Demand thru 2/11/2021 |

Provider: Kates-Boylston Publications
Contact Name: Tom Parmalee
eMail Address: tparmalee@kbpublications.com
Phone: (301) 591-1847

| Class ID | Class Name | Hours | Expires | Notes |
|----------|----------------|-------|------------|---|
| 2021-5 | Funeral Future | 5.5 | 12/31/2021 | Doubletree by Hilton Philadelphia Airport March 26, 2021 |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

Provider: National Funeral Directors Association (NFDA)

Contact Name: Jackie Lindberg

eMail Address: jlindberg@nfda.org

Phone: (800) 228-6332

| Class ID | Class Name | Hours | Expires | Notes |
|----------|---|-------|------------|---|
| 02241 | Conflict Management for Funeral Directors: SICP | 4 | 12/31/2021 | Online Learning Program call 800-228-6332 Available in "Professional Resources" section www.nfda.org |
| 02261 | Embalming the Obese Case | 3 | 12/31/2021 | Online Learning Program call 800-228-6332 Available in "Professional Resources" section www.nfda.org |
| 02271 | Offering Funeral Packages in Compliance w/the FTC | 2 | 12/31/2021 | Online Learning Program call 800-228-6332 Available in "Professional Resources" section www.nfda.org |
| 02281 | Professional Ethics in Funeral Service: NFDA's Code of Prof | 1 | 12/31/2021 | Online Learning Program call 800-228-6332 Available in "Professional Resources" section www.nfda.org |
| 02311 | Understanding a Child's Grief | 3 | 12/31/2021 | Online Learning Program call 800-228-6332 Available in "Professional Resources" section www.nfda.org |
| 03731 | Deathcare Marketing: 25 FAQs | 6 | 12/31/2021 | Online Learning Program call 800-228-6332 Available in "Professional Resources" section www.nfda.org |
| 03751 | Embalming Perspectives & Paradigms Challenged | 6 | 12/31/2021 | Online Learning Program call 800-228-6332 Available in "Professional Resources" section www.nfda.org |
| 03761 | Funeral Service Ethics | 2 | 12/31/2021 | Online Learning Program call 800-228-6332 Available in "Professional Resources" section www.nfda.org |
| 03801 | Marketing a Funeral Home for a Long-term Profitability | 3 | 12/31/2021 | Online Learning Program call 800-228-6332 Available in "Professional Resources" section www.nfda.org |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|----------|---|---|------------|---|
| 03841 | The Funeral-A Chance to Touch, Serve & Heal | 4 | 12/31/2021 | Online Learning Program call 800-228-6332 Available in "Professional Resources" section www.nfda.org |
| 03861 | Understanding and Managing Grief | 6 | 12/31/2021 | Online Learning Program call 800-228-6332 Available in "Professional Resources" section www.nfda.org |
| 2013-116 | NFDA Cremation Certification Program (CCP) | 7 | 12/31/2021 | Various dates and locations in 2021. 8:00 am - 4:00 pm March 2-3, 2021 - Virtual Program hosted by Salt Lake City Community College June 13, 2021 - Virginia Funeral Directors Association, Virginia Beach, VA September 16, 2021 - Piedmont Technical College, Greenwood, SC |
| 2016-50 | NFDA Arranger Training Seminar | 8 | 12/31/2021 | Various dates January-December 2021 8 am- 4:30 pm In person and virtual |
| 2017-33 | Embalming Standards for Care | 6 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2018-201 | Demonstration of Soft Tissue Repair | 4 | 12/31/2021 | Online Learning Program call 800-228-6332 Available in "Professional Resources" section www.nfda.org |
| 2018-202 | Mastering the Art of Funeral Home Phone Etiquette | 1 | 12/31/2021 | Online Learning Program call 800-228-6332 Available in "Professional Resources" section www.nfda.org |
| 2018-209 | Approaching Trauma Cases with Confidence | 3 | 12/31/2021 | Online Learning Courses Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2018-211 | Relevance of Restorative Art | 3 | 12/31/2021 | Online Learning Courses Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2018-24 | Five Keys to Cremation Success | 2 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|----------|--|---|------------|---|
| 2018-26 | Bringing Ritual to Cremation Arranging | 2 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2018-37 | Understanding Legal Issues in the Arrangement Conference | 2 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2018-40 | Bereavement Groups and the Role of Social Support... | 8 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2018-47 | Aftercare: Strengthen Your Families and Business | 2 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2018-81 | Supporting Pregnancy Loss Families | 3 | 12/31/2021 | Online Learning Courses Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2018-82 | RSVP: I'll See you at My Living Funeral | 2 | 12/31/2021 | Online Learning Courses Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2018-83 | Ten Tools for Stress Relief | 3 | 12/31/2021 | Online Learning Courses Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2019-119 | Embalming and Renal Failure: A Silent Danger for Embalmers | 4 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2019-12 | Do-It-Yourself Memorials (w/ a little help from the FD) | 2 | 12/31/2021 | Online Learning Courses Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2019-13 | Embalming Risk Management 4.0 | 3 | 12/31/2021 | Online Learning Courses Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2020-17 | Control the Conversation: How to Charm, Deflect and Defend.. | 4 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|---------|--|---|------------|---|
| 2020-21 | Is It Sexual Harassment? | 3 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2021-19 | Partnering W/ Procurement Agencies to Better Assist Families | 1 | 12/31/2021 | Live Webinar www.nfda.org/webinars April 15, 2021 1-2 pm CT |
| 2021-20 | 2021 Annual All-Staff FTC Training | 3 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2021-21 | Connecting with the LGBTQ Community | 2 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2021-22 | Cremation Litigation: How to Avoid the Courtroom... | 2 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2021-23 | Defusing Conflict in the Arrangement Conference | 2 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2021-24 | Funeral Rule Update | 2 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2021-25 | Lessons Learned from Mytery Shoppers | 2 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2021-26 | It's Not Just a Cremation | 2 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2021-27 | Therapy Dogs: Mans Best Friend | 2 | 12/31/2021 | 2021 Home Study Books - Audio CDs - DVDs Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2021-6 | Avoiding Cremation Litigation: Don't Let Your Profits Go Up | 1 | 12/31/2021 | Live Webinar www.nfda.org/webinars February 18, 2021 1-2 pm CT |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|--------|---|----|------------|---|
| 2021-7 | Advanced Embalming Techniques for Infants, Stillbirths... | 1 | 12/31/2021 | Live Webinar www.nfda.org/webinars March 11, 2021 1-2 pm CT |
| 2021-8 | NFDA Certified Preplanning Consultant Program | 15 | 12/31/2021 | Home Study Program-Correspondence Option January 1-December 31, 2021 Online Learning Courses Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |
| 2021-9 | Online Cremation Certification Program | 6 | 12/31/2021 | Home Study Program-Correspondence Option Online Learning Courses Renewal Certification only - Arkansas Contact NFDA 800-228-6332 Fax 262-789-6977 www.nfda.org |

Provider: Practicum Strategies
Contact Name: Robert Peterson
eMail Address: bob@pshomestudy.com
Phone: (800) 731-4714

| Class ID | Class Name | Hours | Expires | Notes |
|----------|---|-------|------------|--|
| 03311 | Business Morals & Ethics and the Funeral Director | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03321 | Everyday Ethics in Funeral Service | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03331 | Motivation & Coaching for the successful Funeral Director | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03341 | Managing Stress for Funeral Professionals | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|-------|---|---|------------|--|
| 03351 | The Vanguard Competition and the Funeral Profession | 6 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03361 | Hazardous Chemicals/Toxic Substances | 6 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03371 | Complying with "The Funeral Rule" | 6 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03381 | Pre-Planning for Funeral Home Business | 6 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03391 | Grief 101 for Funeral Directors | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03401 | The Funeral Profession and Consumer Behavior | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03411 | Coping with Stress as a Funeral Director | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03421 | Sacred / Sensitive and Sane | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03431 | Funeral Values | 6 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|-------|---|---|------------|--|
| 03441 | Review of Basic Embalming Procedures | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03451 | Moral Dilemmas Facing the Funeral Professional | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03461 | Dealing with Communicable Diseases/Aids | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03471 | Universal Precautions/HIV, Aids, Bloodborne Pathogens | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03481 | Job Burnout in Funeral Service | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03491 | Investment Management for the Funeral Director | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03501 | OSHA: Practical Guide for Funeral Service | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03511 | How do We Tell The Children | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03521 | Cremation: The Concept, the Client, the Caring | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|-------|--|---|------------|--|
| 03531 | Cremation: The Process | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03551 | Preneed Funeral Planning | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03561 | Intro to Accounting for the Funeral Director | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03571 | Understanding & Completing the Certificate of Death | 6 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03581 | Power Communication for Funeral Professionals | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03591 | Marketing 101 for Funeral Directors | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03601 | Intermediate Marketing for Funeral Directors | 6 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03611 | Ethics for the Funeral Director | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03621 | Living with FTC's Funeral Rule | 6 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|---------|---|---|------------|--|
| 03631 | Osha for Small Businesses | 6 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03641 | Employment Recruitment & Retention in Funeral Service | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 03651 | Embalming Chemistry | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |
| 2014-59 | Cremation: Yesterday, Today, Tomorrow | 3 | 12/31/2021 | 2021 Home study Programs Contact Robert Peterson 800-731-4714 bob@pshomestudy.com \$8.00 per credit hour |

Provider: SCI Dignity University
Contact Name: Karen Johnson
eMail Address: dignity.university@sci-us.com
Phone: (713) 525-7739

| Class ID | Class Name | Hours | Expires | Notes |
|----------|-----------------------------------|-------|------------|---|
| 2019-24 | Bloodborne Pathogens | 1 | 12/31/2021 | Online and continuous For SCI Employees Only Contact: dignity.university@sci-us.com or via Dignity University web portal. |
| 2019-25 | Cremation Theory | 2 | 12/31/2021 | Online and continuous For SCI Employees Only Contact: dignity.university@sci-us.com or via Dignity University web portal. |
| 2019-26 | Effective Telephone Communication | 2 | 12/31/2021 | Online and continuous For SCI Employees Only Contact: dignity.university@sci-us.com or via Dignity University web portal. |
| 2019-27 | Formaldehyde Monitoring Training | 1 | 12/31/2021 | Online and continuous For SCI Employees Only Contact: dignity.university@sci-us.com or via Dignity University web portal. |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|---------|---------------------------|---|------------|---|
| 2019-28 | FTC - Funeral Rule | 1 | 12/31/2021 | Online and continuous For SCI Employees Only Contact: dignity.university@sci-us.com or via Dignity University web portal. |
| 2019-29 | Hazard Communications | 1 | 12/31/2021 | Online and continuous For SCI Employees Only Contact: dignity.university@sci-us.com or via Dignity University web portal. |
| 2019-30 | Hospice Explained | 1 | 12/31/2021 | Online and continuous For SCI Employees Only Contact: dignity.university@sci-us.com or via Dignity University web portal. |
| 2019-31 | Jewish Funeral Traditions | 1 | 12/31/2021 | Online and continuous For SCI Employees Only Contact: dignity.university@sci-us.com or via Dignity University web portal. |
| 2019-32 | Respiratory Protection | 1 | 12/31/2021 | Online and continuous For SCI Employees Only Contact: dignity.university@sci-us.com or via Dignity University web portal. |
| 2019-33 | The Cremation Consumer | 1 | 12/31/2021 | Online and continuous For SCI Employees Only Contact: dignity.university@sci-us.com or via Dignity University web portal. |

Provider: Selected Independent Funeral Homes

Contact Name: Amy Hunt or Stefanie Favia

eMail Address: info@selectedfuneralhomes.org

Phone: (800) 323-4219

| Class ID | Class Name | Hours | Expires | Notes |
|----------|----------------------|-------|------------|---|
| 2021-10 | 2021 NextGen Seminar | 6 | 12/31/2021 | The Naples Beach Hotel & Golf Club Naples, FL January 31 - February 2, 2021 |

Provider: WebCE

Contact Name: Jayci Genson

eMail Address: compliancemanager@webce.com

Phone: (866) 332-8423

| Class ID | Class Name | Hours | Expires | Notes |
|----------|------------|-------|---------|-------|
|----------|------------|-------|---------|-------|



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|----------|--|---|------------|--|
| 01251 | Bloodborne Pathogens | 3 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 01291 | Funeral Customs w/ Military Honors | 3 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 01321 | OSHA Workplace Rights | 2 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 01431 | OSHA, Practice Standards For Funeral Professionals | 4 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 01441 | Managing Grief: A Guide For Fun Professional | 4 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 01471 | Pre-Need Planning | 4 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 04161 | Public Speaking for Funeral Directors | 5 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 05111 | Intercultural Burials | 5 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 2013-105 | Communicating Effectively with Seniors | 2 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 2013-67 | Understanding Social Security: Case Studies for Funeral Dir. | 4 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 2013-85 | Working Ethically with Seniors | 5 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

| | | | | |
|----------|---|---|------------|--|
| 2014-126 | Cremation Best Practices | 4 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 2014-83 | Conflict Resolution for Funeral Directors | 3 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 2015-111 | When Disaster Strikes: Mass Fatalities and Community Impact | 2 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 2017-57 | High Risk Direct Disposal: Lessons Learned from Ebola | 2 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 2017-58 | Final Expense Insurance | 3 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 2018-203 | Ethical Business Practices for Funeral Directors | 2 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 2018-215 | Funeral Personalization and Family Engagement | 3 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 2018-216 | Top Five Things They Didn't Teach in Mortuary School | 2 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 2019-145 | Cremation Prearrangement Conference Best Practices | 2 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 2019-66 | OSHA Emergency Action Plans for Funeral Homes | 2 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |
| 2020-62 | Death Care Trends That Are Changing Tradition | 2 | 12/31/2021 | Self Study Online exam call 866-332-8423 or email: compliance@webce.com https://www.webce.com/products/funeral-ce |



Arkansas State Board of Embalmers & Funeral Directors
1 Commerce Way, Suite 502
Little Rock, AR 72202-2087

2021-11 Modern Funeral Home Management 3 12/31/2021 Self Study Online exam
call 866-332-8423 or
email: compliance@webce.com
<https://www.webce.com/products/funeral-ce>

Provider: Wilbert Funeral Services, Inc.
Contact Name: Kathleen Berry
eMail Address: kberry@wilbert.com or kathleenberry@msn.com
Phone: (216) 533-4875

| Class ID | Class Name | Hours | Expires | Notes |
|----------|---|-------|------------|---|
| 2021-12 | Digging into Disinterment and Other Cemetery Issues | 1 | 12/31/2021 | Open Dates www.wilbert.com/funeral-professionals/ |
| 2021-13 | Cemetery Development for Cremation | 1 | 12/31/2021 | Open Dates www.wilbert.com/funeral-professionals/ |
| 2021-14 | Cremation and Connection Through Ceremony | 1 | 12/31/2021 | Open Dates www.wilbert.com/funeral-professionals/ |
| 2021-15 | Good People, Unethical Choices In and Out of the Prep Rm. | 1 | 12/31/2021 | Open Dates www.wilbert.com/funeral-professionals/ |
| 2021-16 | A Closer Look at Prep Room Safety | 1 | 12/31/2021 | Open Dates www.wilbert.com/funeral-professionals/ |
| 2021-28 | Restricted Cervical Injection | 1 | 12/31/2021 | February 4, 2021 www.wilbert.com/funeral-professionals/ |
| 2021-29 | Cremation is ____: Understanding cremation motivations | 1 | 12/31/2021 | February 18, 2021 www.wilbert.com/funeral-professionals/ |
| 2021-30 | Survival Skills During & Post Pandemic | 1 | 12/31/2021 | Open Dates www.wilbert.com/funeral-professionals/ |
| 2021-31 | Back to Basics - Outer Burial Vaults 101 | 1 | 12/31/2021 | Open Dates www.wilbert.com/funeral-professionals/ |